

Indy's Rapid Response Team

and

Indy's Service Providers

Working Together equals a

Total Support System

for

Indy's ExOffenders, Offenders, Veterans,
Seniors & those who are Homeless

Please note: IRRT functions only as an independent advisory board
that works with local agencies and service providers.

IRRT does not offer any direct services to the general public.



Indy's Rapid Response Team (IRRT)

An Advisory Board that Actively Supports Those That Offer Help to our ExOffenders, Offenders, Veterans, Seniors & Homeless

IRRT's Mission

Reduce recidivism and homelessness by strengthening and supporting local service providers engaged in helping our ExOffenders, our Homeless, our Veterans and our Seniors obtain the information and resources they need to become more self-sufficient, productive and successful citizens so they can build a better future for themselves, their families and their community.

IRRT's Goals:

1. **Identify** those organizations (service providers, support groups, outreach teams, etc.), that offer goods and services necessary to help support Indy's ExOffenders, Veterans, Seniors & the Homeless and get them listed on HRH's Web Site for use by anyone that needs help.
2. **Interact** with these organizations – with two annual conferences bringing them up to date on what the industry is doing, and monthly sub-committee meetings by subject/category/topic.
3. **Inform** these organizations about the existing and future plans, programs, services, results, and findings that are being worked on by other organizations, committees and think tanks.
4. **Implement** a plan to bring these organizations together to better serve the less fortunate members of our community.
5. **Support** these organizations – with information & training on what their industry is doing
5. **Promote** these organizations - through web sites & public service spots



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Indy's Rapid Response Team (IRRT)

- 1) **Dr. Willie Jenkins** and/or **Damon Lane** – Mayor's Office of ReEntry (as a consultants)
- 2) **Carlos May** – Senior Executive Policy Advisor to the Mayor (as a consultant)
- 3) **Dr. Roger Jarjoura** – American Institute's for Research
- 4) **Gregg Keesling** and/or **Stephen Baranyk** – Recycle Force
- 5) **Charles Haenlein** and/or **Bryan Dysert** – HVAF
- 6) **Nate Rush** and/or **Isaac Spain** – Bethlehem House
- 7) **Jeri Warner** and/or **Craig Neef** – Trusted Mentors
- 8) **Don Hawkins** and/or **Gina Fears** – Homeless & ReEntry Helpers (HRH & HHOOT)
- 9) **Mark Rozales** – Mental Health America of Greater Indy
- 10) **Andrea De Mink** and/or **Chad Riddle** – The PourHouse
- 11) **Bob Cole** – Faith in Community Ministry
- 12) **Jendayi Mayibuye** – IN Addictions Issues Collation
- 13) **Zach Adamson** – Councilor-at-large (D)
- 14) **Christine Scales** – Councilor, District 4 (R)
- 15) **Mary Leffler** and/or **James Brown** – Volunteers of America
- 16) **Andrew Fogle** – Deputy Prosecutor, City of Indianapolis
- 17) **Ricardo Lopez-Fajardo** and/or **Nicole Alexander** – IDOC Parole
- 18) **Matt Brothers** and/or **Lisa Brueggeman** – Marion County Probation
- 19) **Rhiannon Edwards** and/or **Nathan Zaugg** – PACE
- 20) **Christy Shepard** and/or **Michael Butler**, CHIP (has not agreed to be a member as of 22Oct13)
- 21) **Michael Boler**, and/or **Gene Miller** - Ready Indy

Mayor's ReEntry Project
Manager: **Layne Young**

Facilitators: **Patrice Duckett** and/or
Nita McCormick and/or **Val Tate** - INRC

Originators: **Dr. Willie Jenkins** & **Don Hawkins**

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We know that most people with a computer and a phone can obtain information from the below sources but most of those in need don't have access to this information.

➤ **Homeless & ReEntry Helpers (HRH)**

- Home of HRH's Resource Center (HRH)

916 E. Michigan St. Monday thru Friday from 10:00 AM to 4:00 PM for help.
www.IndyHelpers.com – Call 317-547-0500 for an appointment or stop by

➤ **Connect2Help - Dial 2-1-1**

- Dial 2-1-1 or 317-926-4357, 24 hours a day | www.Connect2Help.org

➤ **Directors Re-Entry Service Providers Guide in Marion County**

- To get your copy call 317-327-4184 or visit HRH's Resource Center (HRH)

➤ **CHIP's Handbook of Help for the Homeless**

- To get your copy call 317-630-0853 or visit | www.CHIPindy.org

➤ **MCCOY's EASY Book for our Youth**

- To get your copy call 317-921-1266 or visit | www.mccooyouth.org

➤ **CICOA's Resource Guide for Seniors, Persons with Disabilities and Family Caregivers**

- To get your copy call 317-254-3660 | www.cicoa.org

Now, anyone that needs help can visit HRH and obtain this information. 4



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Other Organizations, Service Providers, Support Groups & Outreach Teams that IRRT can draw from (Most IRRT members are already affiliated with these organizations):

1. Marion County ReEntry Coalition (MCRC)
 - Made up of members of the old L.A.P. and the Mayor's old R.S.A.B. (ReEntry Task Force)
2. Marion County Criminal Justice Planning Council
3. City Council's ReEntry Policy Study Commission
4. Mayor's Advisory Council on Veterans Affairs (MACV)
5. Indianapolis Metropolitan Police Department (IMPD)
6. Indiana Department of Corrections (DOC)
7. Coalition for Homelessness Intervention and Prevention (CHIP) & (PAT)
8. Mayor's ExOffender Support/Focus Group (currently on hold)
9. Marion County Probation, Parole & Community Corrections
10. Information sources such as: HRH, 2-1-1, CHIP's Handbook & other web sites
11. Service Providers working with ExOffenders, Veterans & the Homeless
 - PACE, HRH, HVAF, DAV & VA
 - Horizon House, HIP, The PourHouse, Midtown Mental Health & IU Medical Group
12. Support Groups working with ExOffenders, Veterans, Seniors & the Homeless
 - AA, CA, NA, Addicted to Christ, Vet to Vet, Al-anon, Celebrate Recovery, etc.
 - Street Outreach Teams, Street Outreach Ministries, Prison Ministries, Prison Reform Groups, etc.
 - SORRT & CICOA, CORE, CURE & RESTORE

One of IRRT's goals is to keep local Service Providers up to date on the findings, results, services, and programs these organizations have to offer.

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We know there are seven major transitional groups of services that are needed by every ExOffender, Veteran, Homeless Person and/or Senior to get and keep them off the streets of Indy, thus helping them be more productive citizens.

- 1) **Information** – access to information resources such as HRH and 2-1-1 have to offer
 - The ability to find goods and services for themselves and/or find service providers, case workers, parole & probation officers and mentors that can help them obtain the above important components.
- 2) **Housing (short & long term) - A place to go and/or to come home to**
 - With family members, friends, shelters, hotels, transitional & supportive housing, etc.
- 3) **Basic needs items like -**
 - Food, clothes, hygiene items, medicine, mailing address, email service, a cell phone, driver's license or state ID, Birth Certificate, Social Security Card, etc.
- 4) **Employment / Jobs - Full or part time**
 - Placement, transitional jobs, resume preparation, continuing **Education**, training, re-training, entrepreneur training & placement
 - Should have basic literacy skills with a G.E.D. Should have an updated resume
- 5) **Family and/or Mentor Support - (faith or community based)**
 - Relationships and/or reunification - everyone needs someone they can depend on and talk to.
- 6) **Professional Support - (counseling and/or treatment for)**
 - **Substance (drug & alcohol) Abuse**, **Medical** problems, **Mental Health**, anger management, life skills, self-esteem & character building, financial management, and sometimes legal help, etc.
- 7) **Transportation -**
 - Bus passes, used autos, gas money, ride-share programs



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IRRT's Eight Major Areas of Focus (will be tracked by the Mayor's date base):

1) EDUCATION –

Adult | Financial Literacy | GED | Languages | Life Skills | Trade & Technical

2) EMPLOYMENT –

Placement | Resume Preparation | Transitional

3) HOUSING –

Transitional

4) MEDICAL –

AIDS/HIV Testing | Long Term Care | Short Term Care

5) MENTAL HEALTH –

Inpatient Services | Outpatient Services

6) SUBSTANCE ABUSE –

Coaching/Mentoring | Counseling | Recovery Groups

7) Supportive Services –

Support Coaches | Community & Faith Based | Information & Referrals
Family | Legal | Mentors | Restorative Justice | Probation & Parole

8) Supportive Goods –

Clothing | Food | Household | Transportation



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HRH's Resource Center's Mission

- 1) Identify and document local Service Providers that currently offer goods, services, programs and other resources to those in need;
- 2) Train Support Coaches on how to build relationships with those in need; and,
- 3) Share that information and training with the below groups.



Dr. Jenkins' Five ReEntry Resource Center's

- 1) HRH, 2) Forest Manor Center, 3) Hawthorn Center, 4) Southeast Center, 5) CAFE



Community Leaders, Judges, Police Officers, Jails, Prisons, Work Release Centers, Probation & Parole Officers, Chaplains & Pastors, Mentors & Tutors, Case Managers.

The above organizations now has five Resource Center's they can call and/or send their clients to for the help they need.



ExOffenders (those just out of prison or jail)
Offenders (persons still in prison or jail)
Veterans, Returning Veterans & those in a Homeless status

The above groups now have five Resource Center's they can visit that can provide them with information and referrals for the goods and services they will need. HRH also offers a hot meal, clothing and/or just someone to talk to.



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HRH's Support Coaches

Are available to interview and visit with anyone in need of help at:
HRH's offices and four additional locations to be names later:

Monday thru Friday from 10 AM to 4 PM – Dinner served from 6 to 8 PM

Duties of HRH's Staff "IN" and "OUT" of the office:

- IN - Take Calls from and set appointments with those in need that want to visit HRH for an interview
- IN - Take walk-in's and scheduled appointments
- IN - Build relationships with our clients, let them know we are here for them
- IN - Verify, update and correct existing information on HRH's web site
- IN - Locate and add new information to HRH's web site
- IN - Enter data from local service providers & our Support Coaches to the city's data base
- OUT - Visit local service providers to verify the info/services they provide
- OUT - Visit our prisons, jails, etc. and meet with offenders getting ready to return to Indy – some mentoring
- OUT - Visit our prisons, jails, service providers, etc. to promote HRH's information and referral services



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IRRT's Mentoring Sub-Committee:

IRRT Members believe that mentoring for both Offenders and ExOffenders is a very important component to any successful ReEntry program.

- 1) The below persons will initially be involved in creating and training several Mentoring Programs. Programs start 6 months before an Offender leaves prison and runs an additional 6 to 12 months after an ExOffender returns to Indy. Visits are usually for an hour every week or every other week.

- Dr. Willie Jenkins (ExOffenders)
- Dr. Roger Jarjoura (AIR)
- Andrew Fogle (Deputy Prosecutor)
- Jeri Warner & Craig Neef (Trusted Mentors)
- Nate Rush (Bethlehem House)
- Nathan Zaugg (PACE)
- John Reichard (Recycle Force)
- Bob Cole (Faith in Community Ministries)
- Don Hawkins (HRH & HHOOT)
- TBD (IREF)
- James Brown (VOA)

IRRT Members are evaluating the many different mentoring programs that have been used over the years and plan to learn from their successes as well as their failures. We will use and implement information from both faith-based and community-based programs.

- 2) Initially, it is anticipated that two Mentoring training programs will be conducted:
1) Trusted Mentors (with no known addictions), and 2) The Bethlehem House (for addictions).
- 3) Mentors will initially be trained for Offenders while in IN D.O.C.:
 - 1) I.R.E.F., 2) IWP Facilities, and 3) Work Release Centers
- 4) **Mentors, Support Coaches, Parole & Probation Officers will be trained and encouraged to work together as a TEAM with the new ExOffender.**

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HRH's Support Coaches :

Will visit, Inform, Educate & Train the below organizations and their staff on how HRH and Indy's Service Providers can help their Offenders, ExOffenders, Clients, etc. when they return to Indy.

1) Our Prisons, Jails & Work Release Centers on a regular basis

- Putnamville (Farm)
- Rockville
- RDC – Plainfield | PCF – Plainfield | STOP – Plainfield (GEO)
- IWP - Women's Prison
- IREF - Indianapolis
- ICF – Pendleton | CIF – Pendleton | Juvenile - Pendleton
- Edinburgh
- New Castle (GEO)
- M/C Jail (men & women)
- CCA (Jail II for men)
- Liberty Hall Work Release (men & women)
- VOA Work Release (men & women)
- Duvall Work Release Center
- Community Corrections

Locations in orange
will be visited by the
end of the 1st quarter of 2014
by Dr. Jenkins and Don Hawkins

2) Other Organizations on a regular basis

- Homeless Shelters (day & night)
- Veterans Centers
- Probation, Parole, Courts & Judges
- Community Centers
- Service Providers



For Additional Information Please Contact:
Indy's Rapid Response Team (IRRT)
at
HRH's Resource Center

916 E. Michigan St.
Indianapolis, IN 46202 USA
317-635-0500 Voice
Hawkins@HHOOT.com
www.IndyHelpers.com

Need Help? Please Visit the:

**Homeless & ReEntry
Resource Center**

www.IndyHelpers.com



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Backup & Additional Information



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Proposed Plan of Action:

➤ Phase I – started June 2012

- Select, organize and make assignments to the proposed IRRT members
 - Determine what level of participation they have time for
- Start to develop sub-committees to bring in additional experienced people

➤ Phase II – started April 2013

- Begin operation at HRH with HRH and Starting Over Support Coaches
 - Even though the above Plan of Action is geared toward our returning ExOffenders ICRC will still offer help to Veterans and our Homeless Friends.

➤ Phase III – started October 2013

- Start to contact prison superintendents, jail commanders, chaplains, community service and ReEntry personnel at our jails and correctional facilities
 - Let them know how IRRT would like to start working with them to inform their offenders returning to Marion county and explain how ICRC can help them.
- IREF, Women's Prison, Putnamville, Plainfield (3 prisons), Pendleton (2 prisons), New Castle, and all Work Release Centers (Duvall, VOA & Liberty Hall). Marion County Jail & CCA (jail II)
- Start training mentors & volunteers to visit the prisons for mentoring and training classes

➤ Phase IV – starting October 2013

- Complete and update HRH's web site and coordinate with other information sources to make sure that the ICRC has all the latest information on service providers that can help our clients
- Re-train HRH's staff

➤ Phase V – starting January 2014

- Start promoting IRRT and HRH's Resource Center
- Start mentoring and training classes in the prisons and jails



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Proposed Future IRRT Committees and/or Sub-Committees on:

1) EMPLOYMENT (Jobs)

Education | Job Training | Interview Preparation | Job Placement

2) SUPPORTATIVE SERVICES

Housing | Transportation | Information | Basic Needs: food, clothing, ID's, hygiene items, communications needs, etc.)

3) CHARACTER BUILDING

Faith & Family Based Organizations | Mentors & Tutors | Relationships | Self Esteem | Anger Management | Domestic Violence

4) HOLISTIC HEALTH CARE

Counseling for Substance Abuse (Drug & Alcohol Addictions)
Health (Medical) Care | Mental Health

5) CAPACITY BUILDING

Guidelines & Certification for Service Providers & Case Management
Grants for Service Providers | Data Management

6) REVIEW POLICY for REENTRY, HOMELESS, VETERANS & SENIORS

Advocacy | Legal | Legislation | Relationships with D.O.C.
& other Government Agencies



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HRH's Resource Center (HHR)

(A Single Source Information & Referral Center)

Initially this Resource Center's Primary goal is to help:

ExOffenders & Offenders

Veterans

Homeless

- HRH will be the meeting place of Indy's Rapid Response Team (IRRT).
- HRH is where the IRRT members can direct those persons in need to get the help they need in the shortest amount of time possible.
- HRH is where other service providers, case workers, pastors, parole & probation officers, judges, mentors, volunteers, and businesses can call or send those in need to get help.
- HRH's and IRRT's goal is to have someone to visit & educate all Prison ReEntry Programs on the benefits on what HRH can do for ExOffenders returning to Indy.
- For the first several months while in "learning mode", we need to try and limit who we can help. Because most of the committee members are already working with ExOffenders, Veterans, and the Homeless, we should focus on them first.



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HRH's Resource Center (HRH):

- The Center's initial purpose is to be the place where all service providers are listed by category and/or topic for the goods and/or services they provide to those in need. They will eventually be rated and/or graded.
- The Center's primary purpose is to be the place where anyone that needs help for almost anything can call or stop by for a consultation and/or evaluation of their needs. Once their needs are identified, they will be directed to the service providers, outreach teams and support groups that can help them.
- The location of the HRH is 916 E. Michigan St. in the offices of Homeless & ReEntry Helpers (HRH) Conference & Training Center (work in progress).
 - HRH provides no direct services other than food, clothing, information and referrals to those in need. HRH is not in competition with other service providers for their clients and/or their dollars.
 - HRH pulls information from every available source, not just its own web site.
 - HRH provides those in need with multiple service providers so they can “shop around” for the best organization or group that fits their particular needs.
 - HRH will also try to “follow-up” on the client to see if he or she has been helped.
 - It is important that IRRT be able to track not only the number of clients but the results of the visits to the providers.



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IRRT Team Members - Additional Notes:

- Team members serve as individuals first and their organization second
- If a team member cannot attend for any reason, they should send someone from their organization to represent them and take notes.
- All IRRT members must make a strong commitment to meet at least one time per month. Meetings are always the third (3) Monday of each month from 3:00 till 4:30 PM.
- If a team member misses three meeting in a row with no notice we will assume that they are not interested any longer and will be replaced.



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Topics that IRRT needs to work on in future meetings:

- 1) Dr. Jenkins and Don Hawkins have hand picked the initial team members. Now these team members need to review the current and proposed IRRT members to make sure we have not missed anyone who should be on the team and/or categories we may have missed. We all know that we already have too many names but so far, I believe everyone that has been asked should be on the team.
- 2) Review "Indy's Rapid Responders" duties and responsibilities.
- 3) Review this Power Point Presentation for corrections and/or suggestions.
- 4) Review and establish IRRT's mission, goals and responsibilities.
- 5) Review HRH's web site and suggest ways to make it better and/or more complete.
- 6) Review other information sources that IRRT and HRH can take advantage of.
- 7) Review HRH's survey form and suggest ways to make it adaptable to IRRT's needs.
- 8) Review and suggest procedures for HRH.
- 9) We need to go over the importance of this team. This may be the last chance we have to organize a team with this much talent that is required to accomplish the goals the city needs to help ExOffenders, Veterans and the Homeless in a way we all believe they should be helped. We don't think a full 1 ½ hours per month is too much to ask for the task at hand. People need our help today, tonight and tomorrow, and we believe that if this hand-picked committee cannot come up with some of the immediate solutions to helping them no one can. It's time that we put everything we have learned the last few years to work on these short-term problems.

